

Together We Care Strategy 2018

Our Services:

We provide the following hospital and community based health services to our catchment population:

- Admitted patient care for planned surgery and emergency medicine and surgery
- Accident and emergency services
- Critical care
- Outpatient services, both in the hospitals and across a number of community settings
- Community midwifery services



Our Vision

To provide an outstanding experience and best outcomes for patients and the team' and is supported by our values.

Our Mission

To ensure the provision of high quality, sustainable healthcare services to the communities we serve.



Our Catchment Area:



Praise for all Team ASPH from the local community

Supportive, Excellent, Happy, Wonderful, Calm, Thorough, Outstanding, Professional, Kind, Polite, Helpful, World class, 10/10, NHS at its best, Amazing, Caring, Lovely, First Class, Attentive, Explanatory, Patient, Fantastic, Sympathetic, Dedicated, Wonderful, Pleasant

Thank you!

Our Strategic Objectives:

- Quality of care**: Creating a learning organisation and culture of continuous improvement to reduce repeated harms and improve patient experience
- People**: Being a great place to work and to be patient, where we listen, empower and value everyone
- Modern Healthcare**: delivering the most effective and efficient treatment and care through standardisation in the delivery and outcome of clinical services
- Digital**: using digital technology and innovations to improve clinical pathways, safety and efficiency and empower patients
- Collaborate**: working with our partners in health and care to ensure the provision of a high quality sustainable NHS to the communities we serve



• Patients first • Personal responsibility • Passion for excellence • Pride in our team

Our Performance - 2018/2019

- TREATED 22,000 THROUGH VIRTUAL CLINICS
- HAD A TURNOVER OF £335.6m WITH A FINANCIAL SURPLUS OF £1.2M
- ADMITTED 39,000 PEOPLE FOR PLANNED INPATIENT AND DAY CASE TREATMENT
- HELPED DELIVER 3,750 BABIES
- TREATED 26,000 EMERGENCY ADMISSIONS
- TREATED 442,000 PATIENTS IN OUR OUTPATIENT CLINICS